

MONTEFIORE DIAMOND CARE QUICK REFERENCE GUIDE

Updates to Claims Submission Process

	<u>Dates of Service Prior to February 1, 2016</u>	<u>Dates of Service After February 1, 2016</u>
Member Eligibility	www.emedny.org/epaces	www.emedny.org/epaces OR www.cmocares.post-n-track.com/default.aspx
Claims Submissions and Appeals	Paper Claims: Montefiore HMO Claims Department PO Box 958482 Lake Mary, FL 32795-8482 Electronic Claims: 46161	Paper Claims: Montefiore Diamond Care PO Box 1070 Yonkers, NY10703 Electronic Claims: Payer ID: 46161 for Emdeon Payer ID: 13174 for Ability or Post N Track
Claim Inquiries and Status	Phone: 1-855-796-6683	Phone: 1-855-796-6683 OR www.cmocares.post-n-track.com/default.aspx
Provider Relations	Phone: 1-855-796-6683	Phone: 1-914-377-4477 Fax: 1-914-377-4794