

TOOLKIT for Making Written Material Clear and Effective

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U.S. Department of Health & Human Services Centers for Medicare & Medicaid Services

Overview of the Toolkit

The *Toolkit for Making Written Material Clear and Effective* was written for the Centers for Medicare & Medicaid Services (CMS) by Jeanne McGee, McGee & Evers Consulting, Inc. As shown below, it has 11 parts. It is available in PDF format at http://www.cms.gov.



Centers for Medicare & Medicaid Services (CMS)

Toolkit for making written material clear and effective

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Special topics for writing and design



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This document is the overall Table of Contents for the *Toolkit for Making Written Material Clear and Effective*. The Toolkit has 11 Parts. It was written for the Centers for Medicare & Medicaid Services (CMS) by Jeanne McGee, PhD, McGee & Evers Consulting, Inc. The guidelines and other parts of the Toolkit reflect the views of the writer. CMS offers this Toolkit as practical assistance to help you make your written material clear and effective (not as requirements from CMS).

Many examples in this *Toolkit for Making Written Material Clear and Effective* are excerpts from published materials or have been adapted from published materials. While some of the source materials are in the public domain, others are copyrighted. If you wish to use any of the Toolkit's text excerpts, photos, or illustrations in your own work, be sure to contact the publisher of the original source material to get permission.

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