Electronic Notice Option

Montefiore Diamond Care and our vendors can send you notices about service authorizations, plan appeals, complaints and complaint appeals electronically, instead of by phone or mail.

We can send you these notices (except for dental) to you by signing up for the Montefiore MyChart portal, mychart.montefiore.org

You can get your dental notices by signing up for the Liberty Dental Plan portal at libertydentalplan.com.

Both portals are accessible on the internet by computer, laptop or mobile device, tablet or smartphone. An up to date browser such as Internet Explorer 11.0, Microsoft Edge, Mozilla Firefox, Safari on Mac/Windows, Google Chrome, and for the mobile app version All Androids (minimum OS version needed is 5.0) and iOS Apple devices (Apple iOS minimum iOS needed is 11) You can print or save the letter at any time.

If you need help signing up or using the portals, please call:

- Montefiore MyChart support staff at 1-855-226-3070 (24 hours/day, 7 days per week.)
- Liberty Dental member services at 1-866-544-1947 (Monday – Friday from 8 am to 8 pm)

If you want to get these notices electronically, you must ask us. To ask for electronic notices contact us by phone or mail:
Phone……………………………………………….1-855-556-6683
Mail……………………..…………………………...200 Corporate Blvd. Box 800
Yonkers, NY 10701

When you contact us, you must:
- Tell us how you want to get notices that are normally sent by mail,
- Tell us how you want to get notices that are normally made by phone call, and
- Give us your contact information (mobile phone number, email address, fax number, etc.).

Montefiore Diamond Care will let you know by mail that you have asked to get notices electronically.