

Non-Discrimination Notice

Montefiore Diamond Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, or age. Montefiore Diamond Care does not exclude people or treat them differently because of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, or age.

Montefiore Diamond Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Montefiore Diamond Care at 1-855-556-6683 (TTY 711).

If you believe that Montefiore Diamond Care has failed to provide these services or discriminated in another way on the basis of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, or age, you can file a grievance with:

Section 1557 Coordinator
Montefiore Diamond Care
200 Corporate Boulevard South, Suite 200, Box 500
Yonkers, NY 10701
Telephone: 1-914-378-6200, press option 4 (TTY 711)
Fax: 1-914-377-8681
Email: cmocompliance@montefiore.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Section 1557 Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

US Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
Telephone: 1-800-368-1019 (TDD 1-800-537-7697)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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